

CHERUB ONLINE RETURNS - Goods can only be returned by the purchaser with proof of purchase

Purchaser

Name: _____

Address: _____

Phone Number:

Email Address: _____

Mobile Number:

Order Number: _____

UFS Membership Number: _____

Recipient as above

Name: _____

Address: _____

Phone Number:

Email Address: _____

Mobile Number:

Order Number: _____

UFS Membership Number: _____

Item/s Being Returned

Reason for Return

The primary reason for return is:

- Damaged goods
- Different to the description
- Changed my mind
- Other: _____

Preference for Return

My preference for credit is:

- Exchange
 - Credit note
 - Refund (only applicable with unsatisfactory goods)
- _____

Purchaser Statement

I confirm that I purchased the above mentioned product/s from Cherub Online and attach proof of purchase. I understand that I must have provided all the relevant information for a return to be processed and that the goods are in the required condition within the required timeframe. I understand a return may not be accepted should the conditions of return not been adhered to.

Name: _____

Signed: _____

Date: _____

Please print your completed Returns Form and attach to your receipt for return postage.

Mail to:
Reply Paid 86083
Cherub Gifts Online Return
727-731 Sturt St
Ballarat VIC 3350

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